



COURSE DESCRIPTION:

This qualification reflects the roles of community services, case management and social housing workers involved in the managing, coordinating and or delivering of person-centred services to individuals, groups and communities.

At this level, workers have specialised skills in community services and work autonomously under broad directions from senior management.

Workers may also have responsibility for the supervision of other employees/volunteers and or case management, program coordination or the development of new business opportunities.-

COURSE SUMMARY

Course Duration: Nominal period of training 52 weeks period

Pre - Requisites: Nil

Entry Requirements:

- Must be minimum 18 years old;
- Complete a Formal LLN test

Qualification Packaging Rules:

A total of 16 units of competency comprising:

- 8 core units plus
- 8 elective units

Employment Opportunities:

Students will be employed in the community services sector (aged, disability or youth services) either by a service provider or a government agency. Typical roles

- Care manager case manager
- Community development coordinator
- Program coordinator
- Service coordinator
- Support coordinator
- Social housing coordinator
- Team leader

Study Mode: Full time/ part-time blended delivery

Tuition Fee (AUD): This course is subsidised through S.A. Government. Eligibility and subsidy criteria apply. To check your eligibility visit www.skills.sa.gov.au

Tuition Gap Fee: \$450.00 (Student Contribution)

Fee for Service: \$6,500 (Self funded)



UNITS

1 CHCCCS007 Develop and implement service programs	Core
2 CHCCOM003 Develop workplace communication strategies	Core
3 CHCDEV002 Analyse impacts of sociological factors on clients in community work and services	Core
4 CHCDIV003 Manage and promote diversity	Core
5 CHCLEG003 Manage legal and ethical compliance	Core
6 CHCMGT005 Facilitate workplace debriefing and support processes	Core
7 CHCPRP003 Reflect on and improve own professional practice	Core
8 HLTWHS004 Manage work health and safety	Core
9 CHCDEV001 Confirm client developmental status	Electives
10 CHCCSM005 Develop, facilitate and review all aspects of case management	Electives
11 CHCDIV002 Promote Aboriginal and/or Torres Strait Islander cultural safety	Electives
12 CHCADV002 Provide advocacy and representation services	Electives
13 CHCCDE012 Work within organisation and government structures to enable community development outcomes	Electives
14 BSBLDR511 Develop and use emotional intelligence	Electives
15 CHCCCS004 Assess co-existing needs	Electives
16 CHCCSL007 Support counselling clients in decision-making processes	Electives

BLENDDED DELIVERY (workshops + self-directed online learning)

This delivery mode includes 9 x 2-day workshops covering key theoretical concepts and practical elements using small group and individual learning activities. Workshops are delivered at appropriate intervals as agreed. Each workshop is followed by a period in which the student undertakes self-directed learning including work on the completion of learning activities and preparation of assessment tasks. Workshop details are covered in the study plan.

WORK BASED DELIVERY

To achieve this qualification, the candidate must have completed at least 100 hours of work as detailed in the Assessment Requirements of the units of competency.

Workplace visits are scheduled where our IIBIT trainer has direct contact with the candidate and employer to provide the relevant training. Competency is demonstrated following completion of assessment tasks administered by our trainer in the workplace that is aligned to the scope of work required for the qualification. IIBIT will ensure employers have the relevant physical resources and equipment necessary for training and assessment.



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Visit the IIBIT website www.iibit.edu.au
Phone: + 61 8 8203 9011 or enquiries@iibit.edu.au