

Welcome to the world of IIBIT online learning

Some of you may have been used to studying online and for others, it will be a new experience. Please rest assured that IIBIT is well prepared to support you through these challenging times. This resource provides you with a quick guide to key academic and student support services available as you transition to online learning and study.

MOODLE

You will find all of your teaching and learning activities and resources in one place – your course **Moodle** shell. Look out for videos, tests, online forums and links to virtual classroom technologies and meeting spaces. Login in with Student ID and password: <https://moodle.federation.edu.au/login>

ZOOM FOR ONLINE LECTURES

- IIBIT will use ZOOM meetings for delivery of all courses. Please see a simple tutorial on ZOOM for you all to familiarise. <https://www.youtube.com/watch?v=wbnyQwsVbiY>
- If you have any questions please send us an email to SYD- IIBIT-FedUni-AcademicAdminStaff-Sydney@iibit.edu.au ADE- as-adelaide@iibit.edu.au

SKILLS DEVELOPMENT TEAM

Get help from our Skills Development Team for information about referencing, assessment, research, critical thinking, punctuation, writing, time management, Moodle, Paraphrasing/summarising, Turnitin, EndNote and any other academic related questions. You can get access to Academic Support resources from <https://moodle.iibit.edu.au/course/view.php?id=831> using your computer login username and password. The academic support staff are available for you to ask questions from 9:00am -5:00pm or through Zoom online <https://iibit.zoom.us/j/624731733> Meeting ID : 624 731 733

SIS AND My Student Centre (MYSC)

- All classes are running to timetable as allocated on the SIS. Please login into SIS to check your timetable. <http://sis.iibit.edu.au/>
- Additionally, please check MYSC to see if you have been correctly enrolled into the courses. <https://mysc.federation.edu.au/>

IT SERVICE DESK

If you have any IT issues while studying from home, feel free to contact our IT support Team at ServiceDesk@iibit.edu.au or Phone: 0292696925 and 0882039009. IT Service Desk is open from 9 AM to 9 PM.



STUDENT WELFARE

IIBIT is here to support you in every step of the way. If you require any assistance, counselling, or if you are facing any difficulty during your studies, we provide you with advice or provide a comforting presence. Contact us at studentwelfare@iibit.edu.au or through Zoom <https://iibit.zoom.us/j/378858423> Meeting ID: 378 858 423

STUDENT SERVICES

Deals with COE extensions, deferrals, holiday letters, leave from studies, document requests and other student queries related to their studies at IIBIT. Please contact them at studentservices@iibit.edu.au

MENTORING

Our dedicated student mentors are here to assist you, one-to-one, to develop the academic skills you need to succeed in your courses. You can connect them with Zoom online and get help from them during the Zoom sessions.

LIBRARY

IIBIT Library is open only for borrowing books between 9 am - 5 pm. Additionally students can access all online resources including e-books and e-journals from Federation University library web page. Plenty of fantastic library services are still available with them. If you need any help, please contact us at sydneylibrary@iibit.edu.au for IIBT Sydney and adelaidelibrary@iibit.edu.au for Adelaide library.